

BECOMING DST

- Following our [news item](#) dated 28 March 2017, IFDS UK will rebrand to DST with effect from **14 August 2017**. For further information about the acquisition please [click here](#)
- This will mean that,
 - **International Financial Data Services Limited** becomes **DST Financial Services International Limited**
 - and, **International Financial Data Services (UK) Limited** becomes **DST Financial Services Europe Limited**
- Going forward we will be collectively branded as '**DST**'
- This news item serves to notify you of changes that may impact how you communicate with DST, and specifically Distributor Client Services going forward. Please take time to read these notes and share internally as appropriate.

BECOMING DST

A new look Portal

- The 'IFDS Portal' will be replaced by our new website 'DST Distributor Portal', available from 14 August onwards:
- www.dstdistributorportal.com
- Everything that we host on the IFDS Portal today will be rebranded and hosted on the new website.
- *Note – anyone trying to access the old site from 14 August 2017 will be automatically redirected for a period of time.*

Distributor Online Reporting

- The existing DOLR url will remain the same as today, <https://edistributor.ifdsgroup.co.uk/edistributor>) this will be replaced and further communication will be issued before this happens
- User guides, linking forms and notes are available at www.dstdistributorportal.com

BECOMING DST

Personal email addresses – Change 14 August

- Today's structure of 'first initial plus surname'@ifdsgroup.co.uk (e.g. JSmith@ifdsgroup.co.uk) will be replaced by 'firstname.surname'@uk.dstsystems.com (e.g. John.Smith@uk.dstsystems.com)

Group email addresses – Change 21 August

We've taken the opportunity to simplify the email addresses you use to contact Distributor Client Services. For example, distributorservicesenquiries@ifdsgroup.co.uk will change to DCS@uk.dstsystems.com. A list of our contact email addresses can be found at www.dstdistributorportal.com/contact-us

Don't forget that for immediate feedback you should contact us by **Webchat** or by **telephone**.

Note:

the existing @ifdsgroup.co.uk email addresses will remain active for a period of time, but we ask that you update your records as soon as possible from 21 August 2017.

BECOMING DST

Other Information

- Our head office (IFDS House), will re-brand to DST House. Existing PO Boxes used for Fund Group correspondence will remain unchanged.
- IFDS correspondence will be replaced with DST brand correspondence.
- There are no changes to the Dealing fax numbers as part of the rebrand activity.
- There are no changes to contact telephone numbers as part of the rebrand activity.
 - Fax and telephone numbers can be accessed from <http://ifdsportal.com/contact-us> (www.dstdistributorportal.com/contact-us from 14 August)
- Trading and settlement solutions are also unaffected by this activity including: Calastone, EMX, Electronic Re-Registration, plus any settlement systems supported by IFDS/DST Fund Groups